



Bruno Izidio Duarte da Nobrega

Functional Consultant · Dynamics 365 · Requirements & Data Analyst

● OPEN TO OPPORTUNITIES

Recife, PE · Brazil (81) 99751-5390 brunoizidio182@hotmail.com
[linkedin.com/in/bruno-duarte-b04462426](https://www.linkedin.com/in/bruno-duarte-b04462426)

OBJECTIVE

Seeking a role as **Functional Consultant / Dynamics 365 Analyst, Requirements Analyst** or **Data Analyst**. Available on-site, hybrid or remote, and for business travel.

SUMMARY

Degree in Systems Analysis and Development, with hands-on experience in operations, customer service and commercial routines. Combines business insight and process mapping with data skills (Power BI, SQL) and the Microsoft ecosystem (Dynamics 365 MB-910, Power Platform PL-900 studies).

CERTIFICATION

Inbound Marketing Certified

HubSpot Academy

Inbound methodology, customer journey mapping, lead nurturing and CRM alignment between sales and marketing.

[Verify credential](#) ↗

COMPETENCIES

MICROSOFT & PROCESSES

Dynamics 365 (CRM/ERP, MB-910 & PL-900 studies), process mapping, requirements gathering, functional documentation.

DATA & TECHNOLOGY

Power BI dashboards and KPIs, SQL (SELECT, JOINS), prompt engineering, JSON, programming logic.

MANAGEMENT & OPERATIONS

Cross-functional administration, cash routines, inventory control, ERP/POS setup, loss prevention.

SUPPORT & RELATIONSHIP

Consultative service, troubleshooting, user training and tier-2 operational support.

EXPERIENCE

Operational and Commercial Manager · Panificadora Tacaruna

Completed in 2026

- Ran the business unit end to end: sales control, cash routines, supply chain and store operations.
- Managed ERP/POS daily, ensuring accurate financial closing, cash flow and loss prevention.
- Found bottlenecks in service and checkout, streamlining internal workflows.
- Trained and supervised staff on software operation and standard procedures.

EDUCATION

Associate Degree in Systems Analysis and Development (ADS)
Higher education completed

LANGUAGES & DETAILS

English: basic to technical (documentation)
Mobility: Driver's License AB; available to travel

`arch@duartex:~$ cat resume.md`

Recife, PE · 2026